BACK-UP SERVICING OVERVIEW





BACK-UP SERVICING SOLUTIONS

GreatAmerica Portfolio Services Group offers solutions to manage risk in servicing equipment finance, solar, commercial loan, and other esoteric asset portfolios.

Servicers can and do fail, making back-up servicing a vital element of financial transactions. Consequently, the identity of your back-up servicer is of greater focus to investors and rating agencies.

Partnering with GreatAmerica Portfolio Services Group as your back-up servicer ensures value-add levels of servicing security and protection.

Value Proposition

- Proven track record of customer-centric servicing team
- Administrative expertise and knowledge
- Intimate knowledge of business models and their servicing requirements
- GreatAmerica financial strength
- Adaptation of GreatAmerica values and strong history of shared success

Experience

- Equipment finance, solar, and commercial loan servicing expertise
- Tenured team of committed and empowered individuals
- Transitioned 10+ portfolios in past 3 years using defined and proven processes





PORTFOLIO MAKE-UP

ASSET CLASS	PORTFOLIO MIX	
EQUIPMENT FINANCE	70%	
SOLAR	10%	
COMMERCIAL LOANS	10%	
OTHER ESOTERIC	10%	

SUCCESSFUL TRANSITION MILESTONES

- 1. Request primary data components
- 2. Transition plan executed
- 3. Data transfer and upload to test
- 4. Data cut-over from test environment to production
- 5. Commence servicing standard operating procedures
- 6. Servicing fully transitioned

BACK-UP SERVICING SOLUTIONS

"Hot" Transition Time: Less than 30 days	Responsibilities include running partial or full parallel systems with the primary servicer. Advance data mapping and testing allows for a more efficient, condensed and streamlined transition.	 Daily, weekly, and monthly data file storage Data mapping and testing Portfolio monitoring and review Periodic on-site operational reviews Transition planning Resource allocation
"Warm" Transition Time: 30+ days	Responsibilities include reviewing monthly servicer reports, performing portfolio analysis, and storing portfolio data files.	 Monthly data file storage Data mapping Portfolio monitoring and review Initial on-site operational review Transition planning
"Cold" Transition Time: 60+ days	GreatAmerica Portfolio Services Group would be named as a possible successor servicing option with minimal monitoring or transition preparation.	 Semi-annual or annual data file storage Limited up-front data mapping Periodic portfolio monitoring and review Reservation of space on servicing systems

CONTACT US

We'd love to talk with you about your business and see if we have a servicing solution that fits your needs.

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